

eBulletin

Special Notice

November 17, 2017

New Billing and Payment Option for OBM Plans

UnitedHealthcare is pleased to announce that a new online billing and payment option for Oxford Benefit Management (OBM) premiums will be available as of Dec. 1, 2017 for all clients in the New York, New Jersey and Connecticut tristate area.

Please inform your clients who have OBM specialty benefits of this new option, as well as the new pay-by-mail address noted below. We have also updated the [OBM Employer Guide](#) with this new information.

New OBM E-Bill option.

The [new E-Bill system](#) is a faster, easier way for groups to access their OBM Specialty Benefit billing information and make premium payments.

Please note that OBM premiums are independent of any medical premiums, so separate payments for each product are required.

To create an E-Bill account, groups will need their OBM Group Number. Once enrolled, groups can:

- Schedule a same day or future payment.
- Pay one or multiple bills at once.
- Set up a recurring payment.
- Set up an automated clearing house (ACH) payment method.
- View their payment history.
- Receive monthly notifications.

New OBM pay-by-mail address.

For groups that wish to continue paying their OBM premiums by mail, as well as those that may use a third-party administrator for bill payment, they should send their payments to the following new address:

Oxford Benefit Management
P.O. Box 780867
Philadelphia, PA 19178

For overnight delivery, groups can also send payments to:

Oxford Benefit Management
Lockbox # 780867
Wells Fargo Bank MAC Y1372-045
401 Market Street
Philadelphia, PA 19106

If you have questions about OBM or the new E-Bill system, please contact your Oxford sales representative or call OBM Client Services at 1-888-200-1154.

Oxford Benefit Management, Inc. acts as the distribution company for products. Oxford Benefit Management packages are not available in all states and state-specific requirements may cause limitations or variations to the plans. Packaged Savings is not available for this product. Benefit options may vary by group size. Components subject to change.

Oxford Benefit Management products are provided by:

UnitedHealthcare dental coverage underwritten by UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Dental Benefit Providers, Inc., DBP Services (NY only), United HealthCare Services, Inc. or their affiliates. The policies may include exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company.

UnitedHealthcare vision coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. The policies may include exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company.

UnitedHealthcare Life and Disability products are provided by UnitedHealthcare Insurance Company and in New York by Unimerica Life Insurance Company of New York. Life products are provided on policy forms LASD-POL (05/03) et al. and Disability products are provided on policy forms UHCLD-POL 2/2008 et al. In New York, the Life Insurance product is provided on Form LASD-POL-LIFE NY (05/03) and the Disability product on Form LASD-POL-ADD/DIS NY (05/03). UnitedHealthcare Insurance Company is located in Hartford, CT, and Unimerica Life Insurance Company of New York in New York, NY. Participation requirements for Life and Disability Insurance may be different than those stated. These policies may include exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company.

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